

Warren Community Water & Sewer Association, Inc.

WATER METER DAMAGE POLICY

In June 2024, Warren Community Water officially began replacing the water meters of all customers. Replacing all the water meters, along with other ongoing projects, has been a long process. The new meters are proving to be an asset to the water association.

The replacement included new polymer meter lids accommodating the attachment of the antenna (endpoint). The endpoint wires are attached to the meter. Although the meter lids are tough, it is necessary to be very careful when mowing around the meter or removing the meter box lid to avoid damaging the lid, endpoint, and meter.

Warren Community Water has invested a significant amount of time and money replacing old water meters with new technologically advanced water meters.

- Customers are NOT allowed to tamper with the water meter pits. Tampering with a water meter is punishable by law and may result in a tamper fee plus the cost to replace the equipment. Removing a water meter lid could cause damage to the electronics and antenna. Leaving the lid in place also helps to keep the meters from freezing in the winter.
- Mowing over a water meter lid may cause damage to the meter. To avoid extra fees from a damaged water meter antenna, it is recommended that you use a weed eater, rather than a lawnmower, to trim the grass around the water meter. If you use a landscaping company, instruct them to avoid mowing over the meter antenna. The cost to replace the water meter, antenna, hanger, and/or lid will be added to the bill of the customer.

As a property owner/resident you are responsible for protecting your water meter, lid, and antenna from damage. When a water meter antenna is damaged, it needs to be replaced immediately. If your meter, pit lid, or antenna for the water meter serving your residence, rental, or business is lost, damaged, or destroyed, the following charges shall be assessed and added to your water bill to cover the cost of replacement:

Water Meter/Component Replacement Charges

Meter (3/4")	\$170.00
Antenna (Node)	\$90.00
Hanger	\$10.00
Lid	\$30.00
Labor/Installation	\$70.00