

# NEED HELP PAYING YOUR WATER BILL?

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If you know that you will have difficulty paying your water bill, please contact Customer Service at (740) 373-8476, Monday-Friday, 8AM-3:30PM. One of our customer service professionals will be happy to help you set up a payment plan. Here are a few other things to keep in mind when setting up a payment plan:

1. You must call before the due date to set up a payment plan.
2. When you call to set up a payment plan, the customer service representative will break the payment up into three equal installments. You will be required to pay the first installment when you call to set up your payment plan.
3. After the payment plan is established, it is the customer's responsibility to ensure that the installments are paid on time.
4. If a payment is missed, the full balance left on the account will then be due. The account may also become eligible for late fees and water service disconnection. If you are a tenant, the property owner must also be made aware of and approve the payment plan.

## LOCAL COMMUNITY ASSISTANCE

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**If your household is past-due, facing disconnect or needing to restore water service, the following organizations may be able to help.**

### **WASHINGTON-MORGAN COMMUNITY**

#### **ACTION**

218 PUTNAM STREET  
MARIETTA, OH 45750  
(740) 373-3745

### **ST. VINCENT DE PAUL SOCIETY**

506 4<sup>TH</sup> STREET  
MARIETTA, OH 45750  
(740) 373-3643

### **CARING CONNECTION**

411 SCAMMEL STREET  
MARIETTA, OH 45750  
(740) 376-9903

### **BELPRE AREA MINISTRIES**

2310 WASHINGTON BLVD  
BELPRE, OH 45714  
(740) 423-2069